

MUNRO MEDICAL CENTRE

Minutes of a meeting of the Patient Reference Core Group held on Monday 14th March 2016 in the Practice Meeting Room

Present:- Paul (Chairman):- Connie (Secretary) Frank :-Bernie :-Janet :-Wendy :-Steve :-Richard :-
Anthony (Newsletter Editor):-
Debbie Herd (Practice Manager) Sophie Sellars:-(Assistant Practice Manager)
Dr Wheatley:- Theresa Hare (Practice Partner)

Item Action

1 Chairman's Welcome
Paul welcomed members and thanked them for attending.

2 Apologies for Absence and Secretary's Report

Connie apologised that she had listed Richard as attending the January meeting when he had sent his apologies.
Connie then went on to advise members that Vivienne had resigned as she felt we should be advocates for Patients and that she did not have suggestions to offer. Connie agreed with her comments to some extent but went on to explain that we do not have a dedicated Notice Board where we can make the group known and to hopefully attract comments from patients if they have any suggestions or complaints about the practice. We should have a Notice Board where patients can easily read any information and this should be 'manned' by the PRG under the jurisdiction of the Chairman with an A4 literature holder to display Newsletters and summary minutes.
Twice during the month of March Connie has mentioned the Newsletter to two totally unrelated patients and they had never heard or seen our Newsletter.
Frank totally endorsed these comments as he has put many notices up regarding Carers but this Notice Board is not in a position where patients can easily read it.
Janet said that we can also display any new regulations regarding hospitalisation or anything appertaining to patients.
We could also advertise the fact that the Newsletter can be sent by email to any patients wishing to give us their email address. Anthony would arrange this.
Debbie will look into this for us.

At this juncture Dr Wheatley and Theresa Hare joined the meeting and apologised for being late.
Paul updated them on what had gone before their arrival.

3 Minutes of the meeting held on January 11th 2016

Agreed as a true record and Proposed by:-Anthony :-
Seconded by:-Frank

4 Matters Arising

There were none

5 Chairman's Report

Paul had been to the Healthwatch Board meeting where a presentation was given by Jan Sobieraj, the new CEO of ULHT and a summary of this meeting from Paul had been distributed to members. Much discussion ensued covering this and the South Lincs GP Alliance.

The Alliance would enable the Practice GPs to run specialist clinics to avoid patients having to travel to alternative locations. Anthony asked if additional doctors would be required, to which Theresa replied that this would not be necessary as not all GPs would run specialist clinics and those that did would not run the clinics full time therefore still leaving them available for 'normal' GP surgeries.

Theresa said that our Practice would like to do more to save patients travelling.

Paul and Anthony are attending the South Lincs PPG Cluster Group meeting on 24th March where there will be a presentation given by some of the board members of the South Lincs GP Alliance.

A further update will be issued by Paul and Anthony after this meeting.

Paul thanked Dr Wheatley and Theresa Hare for attending and giving such enlightening comments on the GP Alliance proposals.

6 Incorporated in Point 5

7 Munro Medical Centre News

Debbie said 339 Friends and Family questionnaires for February had been received with 54% Positive to recommend Munro and 35% Likely.

Many positive comments had been left.

There is to be a workshop on Dementia Training and more information is to follow.

Dr Mani will be leaving the Practice at the end of April.

Information from Lincolnshire Local Medical Committee was distributed to members which contained a specimen letter for patients to send to their MP regarding the crisis in the profession in Lincolnshire.

8 Newsletter date

Anthony said the next Newsletter will be due in May and Debbie will let him have any information for insertion.

9 Any Other Business

Paul said the surgeries in the 'Lakeside Super Practice' have invited one member only to attend their meeting at Sheepmarket Surgery, Stamford on April 19th and Anthony will be attending as Paul is unable to go.

Frank said that a person he knows had to visit the surgery for a blood form and he expected the form to be sent to him. Debbie said the surgery will post forms for housebound and disabled patients.

Richard queried why he could not have a prescription given to him at Pilgrim dispensed by our pharmacy. Hospital prescriptions have to be dispensed by the hospital pharmacy unless a different form is requested.

There being no further business the meeting closed at 19.45

Date and time of next meeting:-Monday 16th May 2016 at 6.00p.m.

Chairman.....Date.....