

MUNRO MEDICAL CENTRE

Minutes of a meeting of the

Patient Reference Core Group

held on Monday 16th May 2016 in the Practice Meeting Room

Present:- Paul (Chairman):- Connie (Secretary) Doreen:- Roy:-Janet:-Wend:-Richard:-
Anthony (Newsletter Editor):-Joan
Debbie Herd (Practice Manager) Sophie Sellars:- (Assistant Practice Manager)
Dr Lennon

Item	Action
1	<u>Chairman's Welcome</u> Paul welcomed members and thanked them for attending.
2	<u>Apologies for Absence and Secretary's Report</u> There were five apologies:- Steve:- Veronica:-Roger:-Frank:- Bernie
3	<u>Minutes of the meeting held on March 14th 2016</u> Agreed as a true record and Proposed by:-Wendy Seconded by:-Richard
4	<u>Matters Arising</u> Paul said he would comment on the South Lincs Alliance Presentation under Heading 5. At this juncture Debbie said that there would be a Dementia Workshop on Wednesday June 29 th 2016 from 12.30p.m. – 1.30p.m. It was hoped that the Practice could use this session as part of the application process for the Lincolnshire Carers Quality Award.
5	<u>Chairman's Report</u> Paul & Anthony had attended the South Lincs Cluster Group meeting on 24 th March at the Market Deeping Practice. Paul gave a summary of the presentation given about the South Lincs GP Alliance. There are currently 148,000 patients and when everything is set up a focusing point was suggested of the 3 'S' s – Sustaining, Securing and Strengthening Practices. There are approximately 80 G.P's with specialist talents and so it is proposed that patients could be treated at home or in Specialist Clinics at the surgeries. Many doctors in the practices have many other talents that they would like to offer to patients within the Alliance. Patients would remain registered with their local surgery as at present. The Alliance would be able to tender via the South Lincolnshire Clinical Commissioning Group (CCG) to supply specialist services which they could not do as a lone practice. The practices will be members of a company set up for the purpose of bringing the practices together which will offer the management structure needed and enable the Alliance to tender for the services which are better provided locally. Patients will be provided with details on the progress of the Alliance and its

operation at a later date. Patients will not see any change in their practices and will continue to be treated just as they are today.

Anthony attended a presentation on 19th April given by the three Stamford practices which are joining Lakeside Healthcare rather than the South Lincs Alliance. Lakeside is a large practice in Corby, Kettering and Oundle. Anthony reported that the proposal for Stamford was to provide a 'hub' for patient services based in new premises on the Stamford hospital site – this will take a number of years to achieve. Plans are in the early stage and patients will be kept informed. Munro PRG will be keeping a watching brief on these developments.

Paul will circulate the March Minutes of the South Lincs Cluster Group to members when received.

6 Suggestions from members to promote the PRG

It was decided that the PRG group would have an interim meeting for suggestions to promote the PRG. A date of June 2nd at 2.30p.m. was agreed.

7 Munro Medical Centre News

Debbie and Dr Wheatley are attending a South Lincs GP Alliance meeting on 18th May 2016.

Debbie had the monthly questionnaires for the Friends and Family recommendations for Munro and 90% would recommend the practice. Exact figures are published in the Newsletter.

Janet gave an instance of a problem from a patient and Debbie will look into this if she obtains the patients permission.

8 Newsletter Update

Anthony said the next Newsletter will be published in early June and Debbie gave information that the practice wished to include.

9 Any Other Business

It was asked If any member had further suggestions they would like to be included in the Newsletter to inform the Editor e.g. Poems, tips, favourite recipes etc.

Anthony asked when text reminders were sent out as he had reported to him by a neighbour that he had received two reminders after the appointment time. Debbie advised that reminders were always sent the previous day and any delays were due to the mobile networks.

There being no further business the meeting closed at 19.17

Date and time of next meeting:-Monday 11th July 2016 at 6.00p.m.

Chairman.....Date.....