

# MUNRO MEDICAL CENTRE

## Minutes of a meeting of the Patient Core Group

### held on Monday 13<sup>th</sup> March 2017 in the Practice Meeting Room

Present:- Paul (Chairman):- Connie (Secretary):- Bernie :-Frank :- Janet : Wendy :-Richard :-  
Anthony (Newsletter Editor):-Roger:-Joan  
Debbie Herd (Practice Manager)

Theresa Hare(Practice Partner) arrived after Item 4 due to surgery appointments

Six patients attended who had been invited to ascertain their interest in becoming members of the group.

Item

#### 1 Chairman's Welcome

Paul welcomed members and thanked them for attending and introduced Gill Collins from Sortified CIC (Community Interest Company) who had attended to talk to the group on Social Prescribing, This is for patients who do not have a clinical illness but who wish to be able to talk to someone if they have other problems. The example given by Gill was bereavement and this was discussed and questions raised. They can then be referred to a link person who may be attached to the practice or maybe a central point of contact to whom they can be referred. Paul asked if the practice is going to be educated and Gill said that all practice staff concerned will be educated and a central point of contact will be set up in cooperation with the practices concerned.

Much discussion ensued with regard to the types of problems that may be forthcoming and Paul wondered if it is too much for the practice to take forward and Wendy said she feels it is important to take forward as there are many people with non clinical problems who would appreciate being able to talk to someone.

Gill is meeting with the clinicians on Thursday 16<sup>th</sup> March and also has meetings with the other two surgeries in Spalding after which a business meeting will be set up within the next couple of months with the CCG to discuss costings etc.

Gill was asked if the practice had to refer patients but she said that patients would be able to refer themselves.

#### 2 Apologies for absence and Secretary's report

Apologies were received from:- Steve and Veronica

Connie advised that the November and January summary Minutes were not yet on the website = Debbie will look into this.

Despite forms being available for patients to request the Newsletter by email only one form had been submitted.

#### 3 Minutes of Meeting held on 16<sup>th</sup> January 2017

Agreed as a true record – Proposed by:-Richard – Seconded by:- Frank

#### 4 Matters Arising

No member had volunteered to co-ordinate awareness sessions.

With regard to the extension of the Pinchbeck Surgery it was common knowledge that the planning application had been refused and Theresa gave the following information.

The extension was being partly funded by NHS England. 50% was from the 2016/2017 budget and 50% from 2017/2018 budget. Due to the planning refusal the surgery was now awaiting on NHS England to be advised if the funding would still be available in 2017/2018 before going to Appeal. The main refusal was due to parking which was stated as being the property of the hairdresser adjacent and also the cul de sac being blocked with cars causing a nuisance to the

property owners. There could also be problems should emergency vehicles need access in the cul de sac. The surgery have documents which gave them access rights over the land at the front of the surgery dating 2004 but this was not made known at the planning hearing.

Dr Wheatley and James (paramedic) visit St John's Care Home four times each week on a pilot scheme

## 5 Chairman's Report

Paul said he had no news when the public consultation on the Lincolnshire Sustainability and Transformation Plan will begin. The public consultation is required for certain specific items .i.e. closures of hospitals, A & E's, maternity facilities etc.

No consultation is required for New Clinical Assessment Service (CAS), development of Integrated Neighbourhood working. care close to home, new initiatives to recruit G P's and apprentices into physiotherapy and occupational therapy etc., and work to make these changes is under way.

24 hour G P cover – It was reported on 12<sup>th</sup> March 2017 in the Sunday Times that NHS England has told all hospital trusts to keep patients needing social care out of hospital beds, warning that failure to act will lead to another winter crisis. The five point plan includes the instruction 'Roll out evening and weekend GP appointments to 50% of the public by March 2018 and 100% by March 2019'. This timetable advances 24 hour GP service by one year from previous target and come on the back of £1 billion extra in budget to improve social care.

Under the plans at least one surgery in an area served by 6 – 8 GP's would have to be open round the clock at any one time.

The Care Quality Commission (CQC) launched its Care for older people campaign on 6<sup>th</sup> March 2017 for over 60's to share experiences with CQC.

South Lincs GP's Patient Group Cluster Group have their next meeting on 30<sup>th</sup> March with Paul and Anthony attending. They will be electing a new Chair, Vice Chair and Secretary.

## 6 Munro Medical Centre News

Debbie said the new Teledermatology service is under way. It is the ability to photograph skin lesions and results are back within 48 hours. It has been used twice to date.

1,300 patients were seen during the extended hours from December to March.

There is a new surgery pod where the blood pressure machine is situated, which is not fully set up as yet. It records abnormalities and the result is recorded immediately enabling action needing to be taken.

Theresa said that ear irrigation by micro suction has a very long waiting list.

The practice is not allowed to offer micro suction at Munro and the Alliance should be organising the problem as many patients are in pain whilst waiting for a hospital appointment. Wendy will bring this problem up at the Alliance meeting on 15<sup>th</sup> March.

## 7 Newsletter Update

Anthony said that 111 newsletters were sent by email. Copies are also displayed in the surgery.

## 8 Any Other Business

Connie requested that members respect the Chair and raise their hand when wishing to speak. It is also difficult to minute comments when everybody has conversations between themselves.

There being no further business the meeting closed at 7.45p.m.

**Date and time of next meeting:-Monday 15<sup>th</sup> May 2017 at 6.00p.m.**

Chairman.....Date.....