

MUNRO MEDICAL CENTRE

Minutes of a meeting of the Patient Core Group

held on Monday 10th July 2017 in the Practice Meeting Room

Present:- Paul Martin (Chairman)):- Connie Cronin (Secretary):-Frank Blades:-Bernie Blades:--
Janet Burgess: -Steve Colby:-Veronica Cowan:-Anthony Cronin (Newsletter Editor)Roger Perkins:-
Joan Reeve
Debbie Herd (Practice Manager) Lisa Burns
Theresa Hare (Practice Partner) Present between Surgery Appointments

Item

1 Chairman's Welcome

Paul welcomed members and also Lisa Burns from the practice

2 Apologies for absence and Secretary's report

Apologies were received from:-Richard Cowling.

Connie reported on three resignations from the group.

Joan had not been receiving any communications as her email address had been given incorrectly but was now corrected.

3 Minutes of Meeting held on 16th January 2017

Agreed as a true record – Proposed by:-Anthony – Seconded by:-Veronica

4 Matters Arising

Paul said that representatives from three practices had met on 16th March but no comments had been received from any practices.

Paul asked if Dr Solar had yet commenced at the surgery and Debbie said that he had not yet been fully approved by the NHS.

No further progress to report on the GP Alliance

Paul had enquired regarding printed copies of the STP document and was told that it is only available on-line.(Google – Lhac.STP or go to www.lincolnshirehealthandcare.org)

When Paul had enquired he received a reply to his request for copies from Sarah Furley (East Lincs CCG) who advised that 'The actual document was not developed for public/patient groups, hence the summary document. I am reluctant to print the actual as it raises more questions for patient as it does answer'.

Paul asked if Carers information meetings was agreed and Debbie said dates will be discussed at a later date.

Frank then said the Carers meeting was excellent and Susanne – the Carers Representative who attended would like to have a dedicated room for consultations. This was not possible but Pinchbeck was offered which she declined as she really wanted it at Munro.

Meetings could be promoted for private discussion.

Steve said that he had attended in Spalding town centre regarding handing out information on the Diabetes UK event to be held at South Holland Centre. He had been approached by one of Munro's patients who told him that after being diagnosed with diabetes very little information had been supplied and was just told to use Google to discover more about diabetes. Steve said this seemed poor healthcare if it was the case - adding he was only the messenger of this patient's story. Theresa gave an explanation of Munro's processes following a patient being diagnosed with diabetes and was obviously concerned by Steve's report. The information will be used by

the surgery to ensure its procedures are being followed. Theresa then went on to explain that diabetes is weight related and insulin was started if needed. Patients were always referred to Diabetes UK and also given a general health check.

A further Paramedic was starting in 2-3 weeks – hence Joint Injections will be given on the day. Lisa will sort out any problems.

5 Chairman's Report

Paul read his letter of resignation as Chairman of the group as he felt it was time to appoint a new Chair. Paul especially thanked Connie & Anthony and Debbie and the Practice team and said it had been a privilege to work with them all and thanked the group.

Steve led thanks to Paul.

Pauls last report:-

The CQC has published consultation on new regulations i.e. Primary Care, such as GP's, Dentists, adult social care services as care homes and home-care services, which closes on August 8th.

The CQC has also published a 'Rating map of Services' covering hospitals, independent hospitals, care homes and GP practices (Munro rated good)

The Cluster group meeting at Deeping Surgery was attended by himself and Anthony which gave

a) a presentation on Primary care and neighbourhood teams by SLCCG's

b) Some debate on a document produced by Cluster chair giving a breakdown of Adult Social Care Cost Centres 2016/17 across 4 CCG's, totalling £872m.

c) Consideration being given to setting up a working group to look at Lincs STP

d) Report from PPIC meeting on May 11th – PPIC is looking to restructure as lack of involvement by members. Proposals are being drafted.

e) Establishment of Lincolnshire talent academy – to encourage people to join NHS as doctors and nurses.

f) Actions – bus service into Johnson Hospital still awaiting road signage.

ULHT - special measurers of concern. NHSE has met ULHT's board and actions will be enforced to get ULHT out of special measures. The Trust is on warning about its future.

Fire and other risks – surveys have been/are being carried out. It appears and probably not unexpectedly that significant issues have been uncovered. Action will be needed.

Where are the funds to pay for the work coming from?

6 Munro Medical Centre News

Theresa said that any complaints should be referred to Lisa Burns for investigation.

The Ultrasound scan presently at Munro will hopefully be transferred to Pinchbeck.

There is a new provider of Patient transport and a representative is visiting the Practice on 11th July to discuss this. The provider has only just commenced and a patient was let down for her appointment today.

Ear syringing service has been commenced again with clinics offering appointments.

24 hours Blood Pressure monitoring will be commencing.

The Teledermatology service has now finished, as has the Doctors visiting the Care home weekly. Both now for evaluation.

Pinchbeck surgery planning re-submission is now awaited with the next meeting of the planning committee due on 2nd August.

Roger asked regarding facilities at Pinchbeck and Debbie said there would be more capacity and further treatment rooms for the future.

Anthony queried whether larger premises should be sought as the Pinchbeck premises could not expand further due to the size of the building, and Debbie replied that funding is not available to contemplate this.

Roger asked what is required of the group members as nothing really constructive has been done. Much discussion ensued as members had been asked to organise a session of awareness of the group but only one session had taken place in October 2016 by Frank and Connie with no other members coming forward to give their services.

Debbie asked for volunteers to take the now vacant Chair position, with no response from current members, Debbie has a list of patients who are interested in joining the group and will contact some to see if they are still interested.

Debbie said a new Patient Survey should be done later this year and asked the group for suggestions of questions they feel should be asked and also any deletions from the previous survey which they felt were not necessary. This to be discussed at the next meeting.

7 Newsletter Update

Anthony had just produced a Newsletter in June.

8 Any Other Business

Nothing else was raised.

There being no further business the meeting closed at 8.00.p.m.

Date and time of next meeting:-Monday 11th September 2017 at 6.00p.m.

Chairman.....Date.....